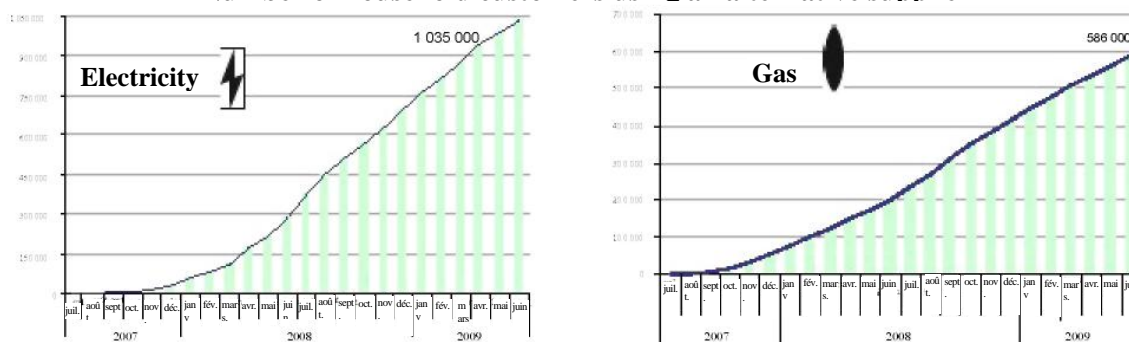


Paris, 1 September 2009

Electricity and gas markets observatory Figures as on 30 June 2009

On the household retail market, sustained progress has been made in opening the market up to competition: The number of household customers that have switched to alternative suppliers rose 18% in the electricity market and 15% in the gas market compared with the previous quarter. On 30 June 2009, 1,035,000 sites out of a total of 29.6 million were customers of an alternative electricity supplier, compared with 875,000 on 31 March 2009. For gas, 586,000 sites out of a total of 10.8 million were customers of an alternative supplier compared with 508,000 on 31 March 2009.

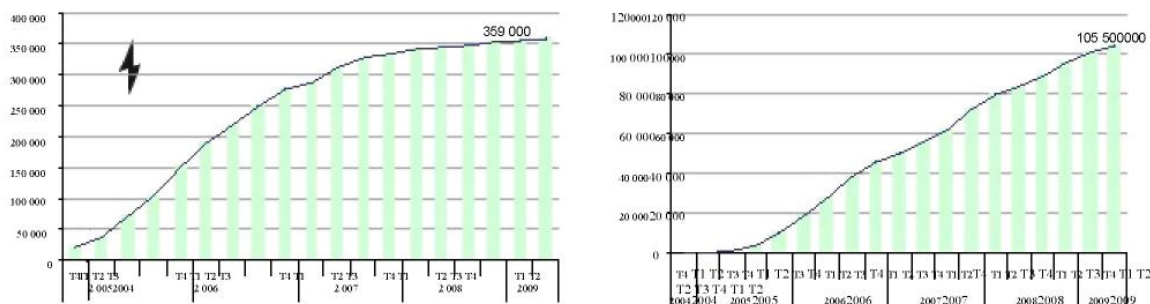
Number of household customers using an alternative supplier



Source: System operators, Analysis: CRE. Month-end data

On the retail market for non-household customers, demand for contracts on the open market did not change for electricity and continued to increase for gas. The number of non-household customers that have switched to alternative suppliers rose 4% in the gas market compared with the previous quarter. On 30 June 2009, 359,000 sites were customers of an alternative electricity supplier, compared with 356,000 on 31 March 2009. On the gas market, 105,000 sites were customers of an alternative supplier compared with 101,000 on 31 March 2009.

Number of non-household customers using an alternative supplier

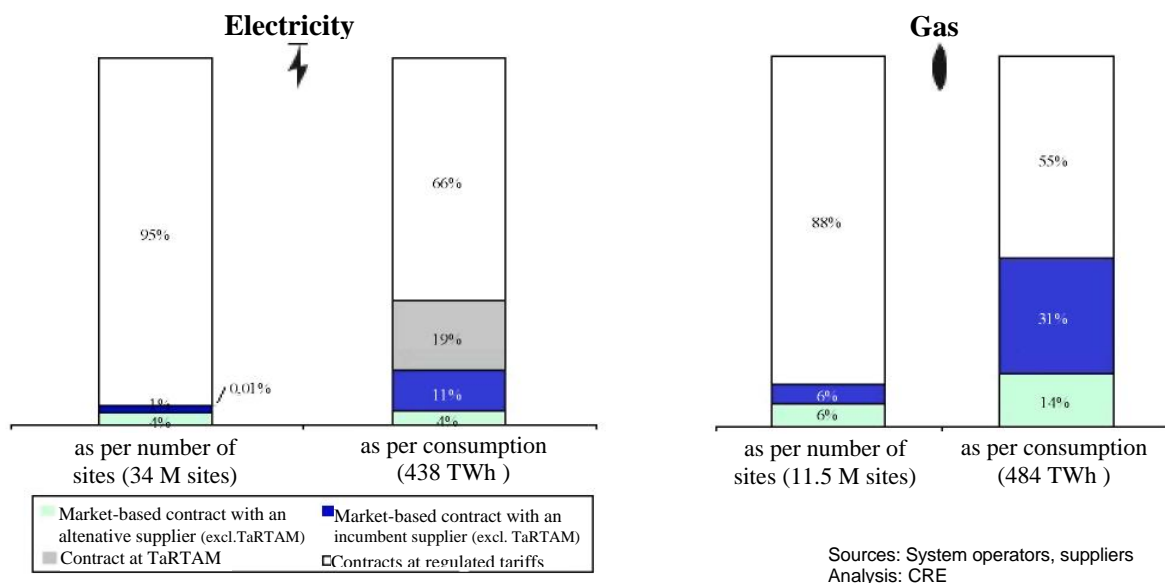


Source: System operators, Analysis: CRE. Month-end data

On 30 June 2009, 9% of non-household electricity customers (accounting for 12% of consumption) and 15% of non-household gas customers (accounting for 18% of consumption) had contracts with an alternative supplier, with the rest of the market divided among the incumbent suppliers.

The electricity and gas markets remain dominated by regulated retail tariffs: On 30 June 2009, 95% of sites, all categories combined, (accounting for 85% of consumption) had contracts based on regulated tariffs for electricity (including TaRTAM) and 88% for gas (accounting for 55% of consumption).

Breakdown of sites by type of contract on 31 December 2008



During the second quarter of 2009, when customers moved and had supplies connected, 31% of household and non-household customers opted for an alternative gas supplier and 7% opted for an alternative electricity supplier.

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